

ILLINOIS  
COMMERCE COMMISSION

2006 OCT 17 4 09 PM '06

CHIEF CLERK'S OFFICE

ILLINOIS COMMERCE COMMISSION

## FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

ORIGINAL

For Commission Use Only:

Case: 06-0681

Regarding a complaint by (Person making the complaint): Triumph The Everlasting Gospel Church

Against (Utility name): Peoples Gas

As to (Reason for complaint) Billed for non-usage, boilers was out, purchased new ones.

in Chicago Illinois.

### TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 4949 S. Seeley Ave.

The service address that I am complaining about is 4949 S. Seeley Ave.

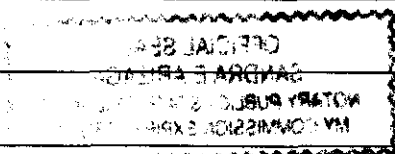
My home telephone is [773] 476-8320

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 476-8320

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
83-III. Adm. Code Part 201 and Section 10-101.1 of the Public

Utilities Act.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. We paid one and two thousands of dollars, during the months of Oct. and Nov. of 2004, in which we had no gas usage, because the furnace was burned out.
2. We had to purchase two furnaces to separate the School from the Church, since the School was no longer in operation.
3. It took two months for the furnaces to be installed, so there was no gas usage until Nov. 27 2004, for about two hours.
4. We received another estimated bill for seven thousand or so in Dec. 2004. I then called for an actual reading, which was scheduled and read about 1:00 pm Jan. 17, 2005.
5. We went to the Gas company, that was on 87th Jeffrey at the time when we received yet another estimated bill after the meter reading for Jan. 2005 for an additional seven-thousand dollars. ( continues )

Please clearly state what you want the Commission to do in this case:

We would like for you to have them clarify the combining two separate accounts, then reaching the total amount of fourteen thousand dollars, since the school was not active since June of 2004, and as one of their reps. stated no activity for a period.

Date: 10/9/06  
(Month, day, year)

Complainant's Signature

*Lament Brooks*

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, \_\_\_\_\_, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) \_\_\_\_\_

Subscribed and sworn/affirmed to before me on (month, day, year) Oct-9-2006

*Sandra E Arizaga*  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

TRIUMPH THE EVERLASTING GOSPEL CHURCH

FORMAL COMPLAINT CONTINUES

6. We went back to the gas company to resolve this bill, they gave us the run around, until they closed the gas company down.
7. I called several times trying to get some understanding as when they combined the accounts the total comes up to a minus nineteen hundred dollars.